# Content Updates

## December 2024

Tamar Ganor | Content Product Manager

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# Agenda

- 2024 in content:
  - Quality
  - Working with the community
  - Completed in 2024

- Provider Relations Overview
- What to look forward to in 2025

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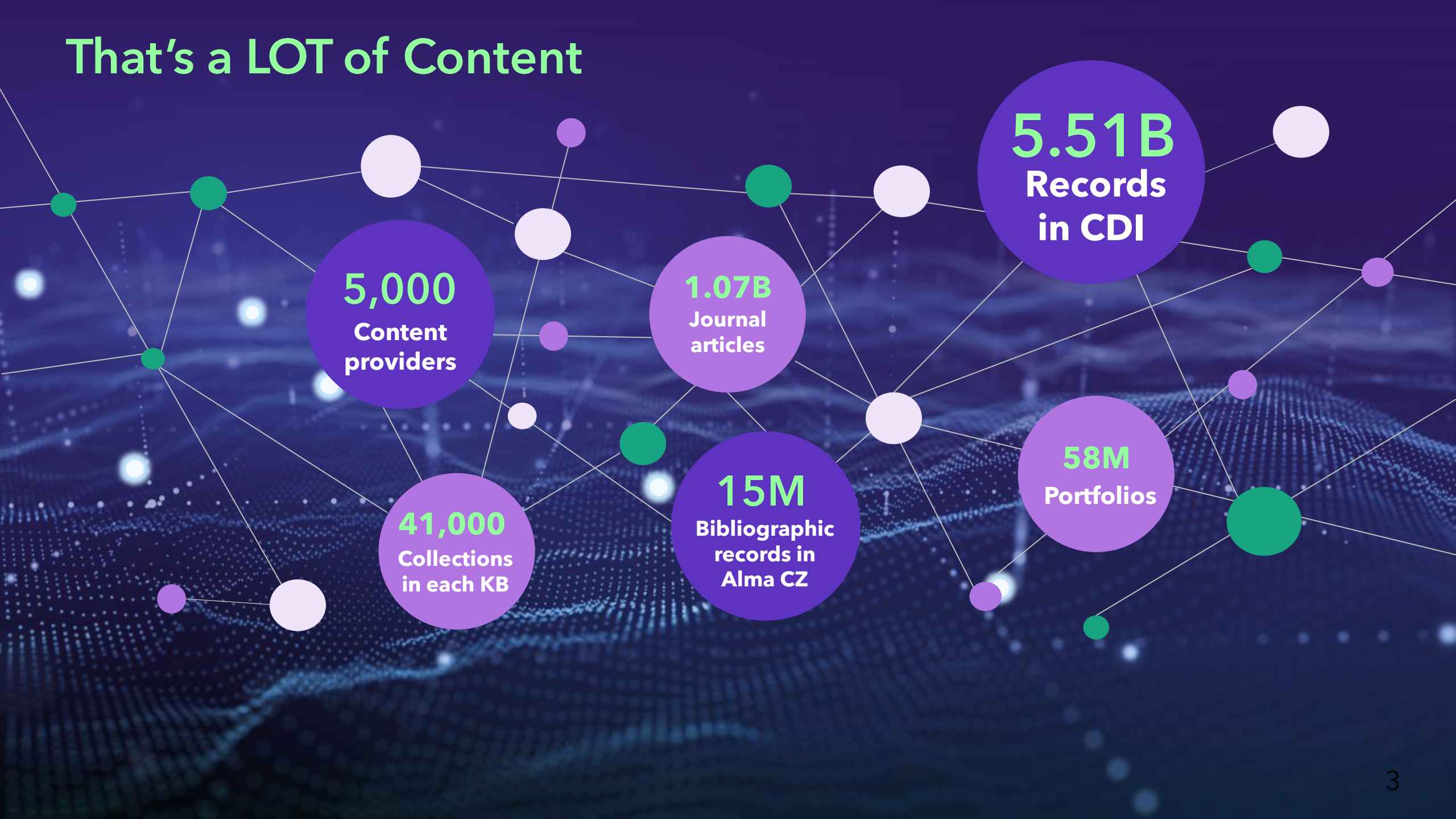
# That's a LOT of Content



# CDI Statistics

## Summary

- 5.51 Billion Records
- 5% Annual Growth
- +5,000 Content Providers/Data Sources

- Journal Articles - 1.09 Billion
- Books / eBooks - 729 Million
- Book Chapters - 87 Million
- Video Recordings - 18 Million
- Patents - 163 Million
- Datasets - 31 Million
- Conference Proceedings - 67 Million
- Quicklinks:
  68 supporting providers (see full list)
  Records with Quicklinks - 1.7 Billion

- Peer Reviewed Items - 567 Million
- Open Access Records - 491 Million

# Alma Statistics

## Alma Statistics Summary

Collections:

- Total Collections (including zero title databases) - 41,399
- Collections added since January 2024 - 3,850
- Collections updated automatically - 19,237
- Collections (including zero title databases) that are closed and do not receive updates - 22,371

Total Portfolios - 62.9 Million

- Portfolios that are updated automatically - 53.9 Million
- Of which 46.8 Million updated daily

Bibliographic Records:

- Book Bib records - 14 Million
- Journal Bib records - 1.8 Million
- 80% of ebook collections with good brief level Bibliographic records

# Dynamic Content Ecosystem

## New Collections

**~4,000** Collections Annually

## Records Changes

**~10M** CZ Records Updated Annually

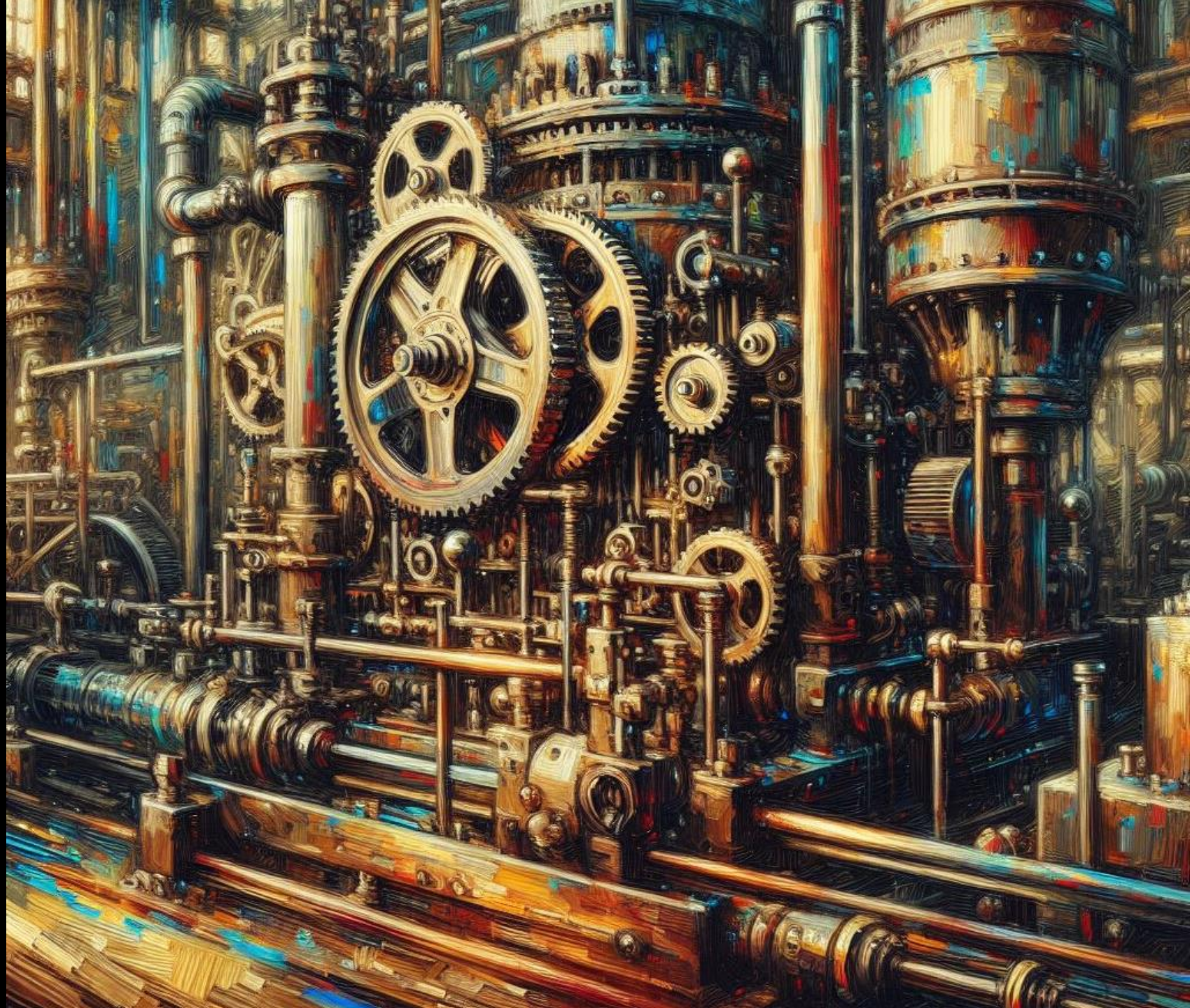
## New Providers

**20** New Providers a Year

## New Titles

KB **20%** Growth
CDI **5%** Growth

# Improving Quality



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# Enriching Bibliographic Records with AI

All Titles (1 - 20 of 49,230 ) | Exl-AI

Institution | Network | Community

Select All | Sort by : Rank | Secondary Sort by : Rank

1

La Wicca et Ses Mystères : Guide d'introduction à Cette Religion d'hier et D'aujourd'hui

**Book {Book - Electronic} text; computer; online resource** By Patrzynski Bernard, Maude. (Québec : ADA Editions, Incorporated, 2022.)

**Subject:** Wicca. Nature worship.

**Edition:** 1st ed.

**Creation Date:** 05/07/2022 20:32

**Modification Date:** 11/14/2024 17:15

Electronic (3)

**ISBN:** 2-89808-835-8 and others

**Record number:** (CKB)5860000000042221

2

Professional Space of Care : Emergence of Advanced Nursing Practice in France and Japan.

**Book {Book - Electronic} text; computer; online resource** By Mossé, Philippe. (Portland : Trans Pacific Press, 2021.)

**Subject:** Nurse practitioners. Nursing.

**Edition:** 1st ed.

**Creation Date:** 05/11/2021 06:57

**Modification Date:** 11/08/2024 24:44

Electronic (5)

**ISBN:** 1-925608-12-3

**Record number:** (CKB)5590000000462311

3



A Conversation with Ernest Mandel : Early Life and Late Politics.

**Book {Book - Electronic} text; computer; online resource** By Mandel, Ernest. (New York : Verso Books, 2023.)

**Subject:** Marxian economics. World War, 1939-1945.

**Creation Date:** 05/06/2023 18:30

**Modification Date:** 11/18/2024 17:51

Electronic (6)

**ISBN:** 1-80429-429-2

**Record number:** (CKB)5580000000533308

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| | |
|---|---|
| 505 | 8_ \|a Couverture -- Page de titre -- Page de copyright -- Avant-Propos -- Introduction -- 1. Les origines et les croyances de la wicca -- Une histoire controver alexandrian -- La wicca éclectique -- La wicca dianique -- Celtic wicca -- Pictish wicca -- Seax wiccaou saxon wicca -- Ara wicca -- Aradrian wicca -- Wicca disciplines liées à la wicca -- 4. La déité dans la wicca -- Qui est la déesse mère ? -- Qui est le dieu cornu ? -- 5. Les covens \|7 Generated by AI. |
| 520 | __ \|a This book serves as a comprehensive guide to Wicca, a modern pagan religion that venerates nature through the worship of a Goddess and a God. path. The author, Maude Patrzynski Bernard, aims to educate readers about Wicca as an art of living in harmony with nature and to dispel myths associa By providing historical context and practical insights, it seeks to make Wicca accessible to a global audience. \|7 Generated by AI. |
| 588 | __ \|a Part of the metadata in this record was created by AI, based on the text of the resource. |
| 650 | _0 \|a Wicca. \|7 Generated by AI. |
| 650 | _0 \|a Nature worship. \|7 Generated by AI. |


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# Community Zone Quality – Pushing where it Counts

**920 collections with over 100 activations**

**The Goal:**
**Over 90% of the records in high quality**

August 2021

32% of collections in high quality

December 2024

85% of collections in high quality

- Provider Relations team
- External resources
- Enrichment agreements

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# Working with the Community

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# Valuable Cooperation to Benefit the Entire Community

## Content Working Group

## Community Zone Management Group

**Monthly meetings, Webinars, Policy discussions, Best Practices**

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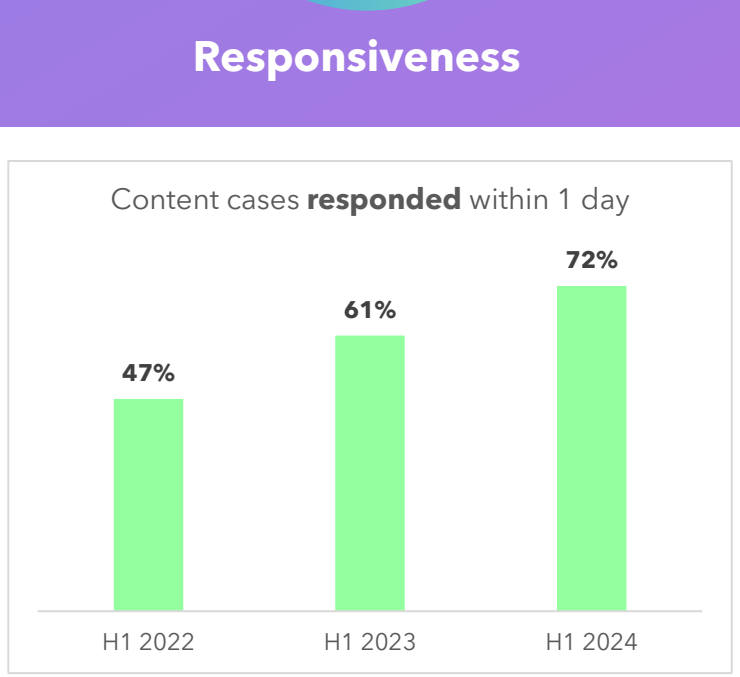
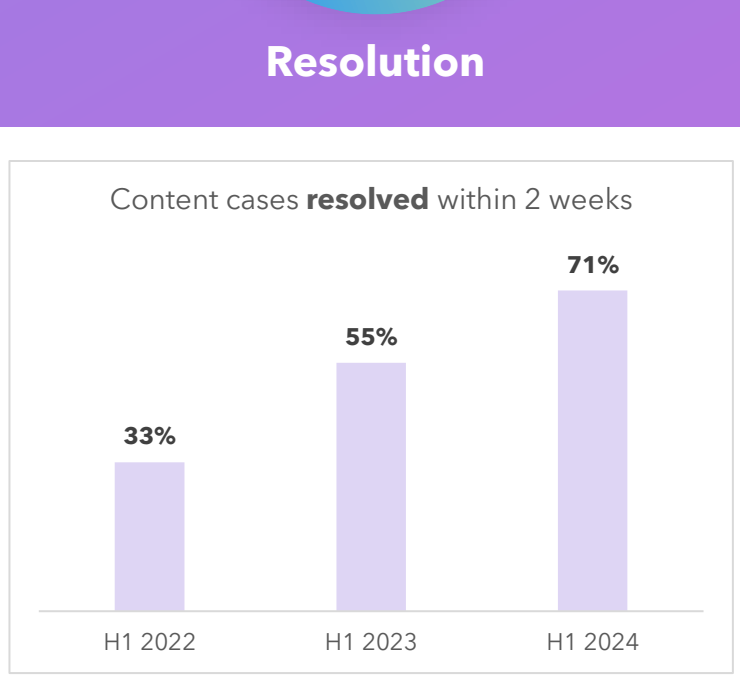
# Supporting Your Daily Work

**Responsiveness**

**Resolution**

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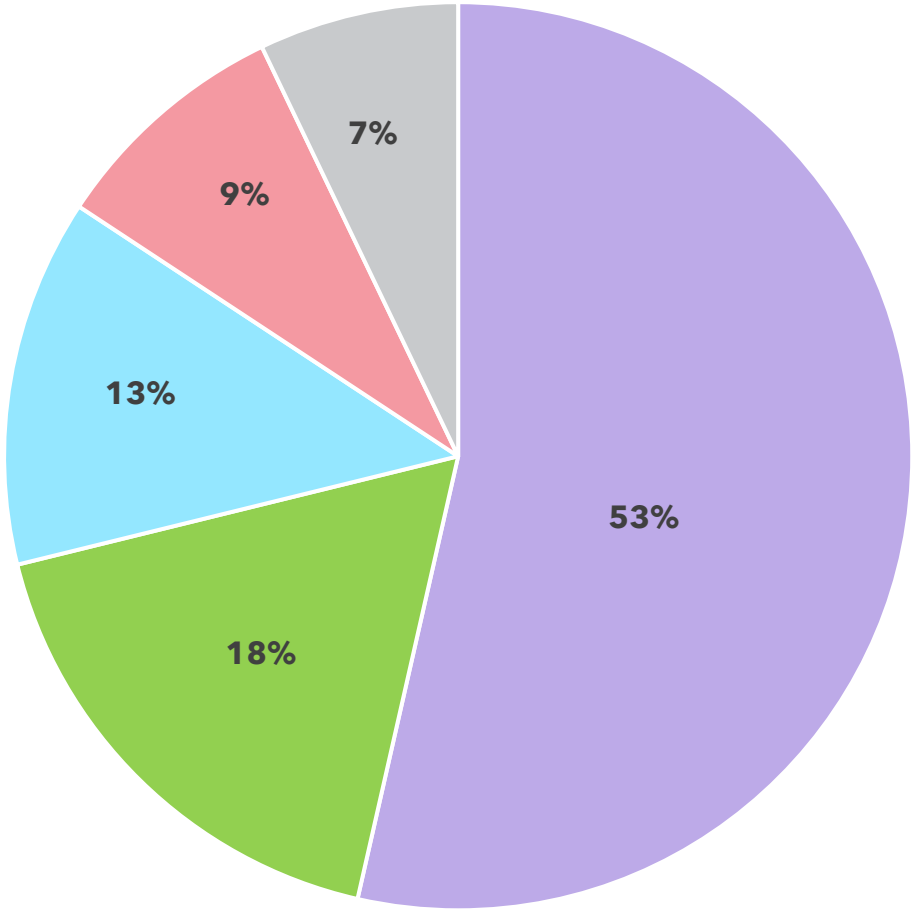
## Are You Using the Chat for Content Cases?

# Statistics for Idea Exchange

## Ideas Submitted in 2024 for Existing Providers



# NERS in 2024

- 12 outreaches
- 5 completed
- 2 completed as Zero-Title
- French and Lithuanian

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**WIT Press eLibrary - Journals**
**Type:** Aggregator package
**Service:** Full Text
**Interface name:** WIT Press
**Linking Level:** Book
**Creation Date:** 04/26/2024 06:13
**Modification Date:** 10/06/2024 11:00

**Collection ID:** 61497000000000865
**MMS ID:** 9931879378700041
**Management Level:** Ex Libris
**Asia Pacific:** 0
**Europe, Middle East and Africa:** 1
**North America & Latin America:** 1
**Total Activations:** 2
**Bibliographic Rank Average:** 83.33
**High:** 88.89%
**Medium:** 11.11%
**Low:** 0%

**WIT Press eLibrary - Books**
**Type:** Aggregator package
**Service:** Full Text
**Interface name:** WIT Press
**Linking Level:** Book
**Creation Date:** 04/26/2024 06:13
**Modification Date:** 06/03/2024 11:00

**Collection ID:** 61497000000000864
**MMS ID:** 9931879380000041
**Management Level:** Ex Libris
**Asia Pacific:** 0
**Europe, Middle East and Africa:** 0
**North America & Latin America:** 1
**Total Activations:** 1
**Bibliographic Rank Average:** 70.83
**High:** 62.57%
**Medium:** 4.51%
**Low:** 32.92%

https://knowledge.exlibrisgroup.com/Content/Webinars%2C_Idea_Exchange_and_Newsletters/NERS_2024_-_Content_Requests_-_Status_Page

# Upcoming CERV

## Community Enhancement Requests and Voting

95 suggestions

Vote for new content providers that you would want us to add to the Knowledgebases and CDI!

Prioritizing:

- Chinese
- Italian

Voting ends **December 9th**

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# Completed in 2024

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# Adding ISBN 13

- Standardizing records
- Improve search and retrieval

- Dashes removed from ISBN-10
- Missing ISBN-13 added:
  - Online - 020$a
  - Print – 776$z
- Grouping related ISBN-10 and ISBN-13

Before:

| | |
|---|---|
| 020 | __ \|a 2-37586-093-4 |

After:

| | |
|---|---|
| 020 | __ \|a 9782375860939 |
| 020 | __ \|a 2375860934 |

https://knowledge.exlibrisgroup.com/Content/Knowledge_Articles/Alma/Knowledge_Articles/Alma%3A_Adding_ISBN-13_MARC_fields_to_CZ_records

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# Enhance Accuracy of DOAJ Metadata Feed

DOAJ

- Add Delete flag to signal removal from DOAJ
- Making OA more accurate and trustworthy
- Cooperating with a content provider to achieve mutual goals

# Working with Unpaywall

Increase accuracy of OA indications for displaying only OA content

Creating two new separate collections for books and journals to support better management of OA content in CDI

Refreshing the CDI collection to reflect changes more frequently

Ongoing communication and collaboration to support OA


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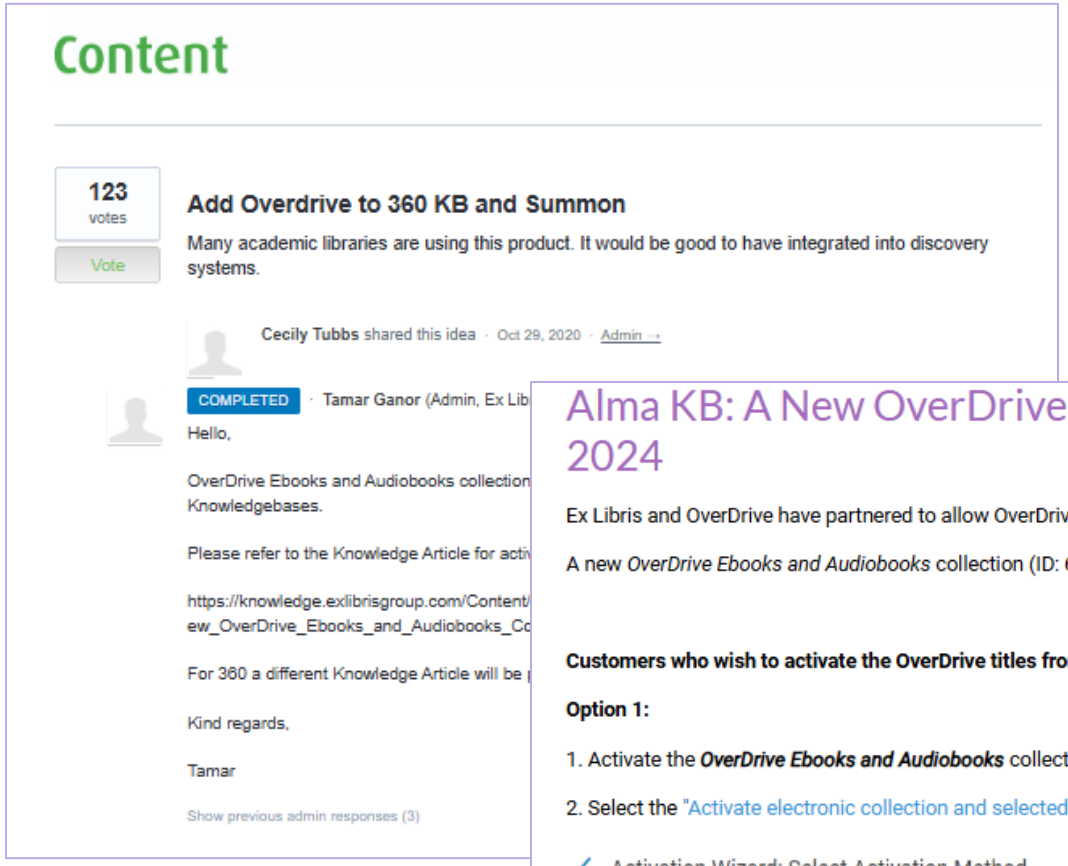
# OverDrive is now live in the Knowledgebases!




## Alma KB: A New OverDrive Ebooks and Audiobooks Collection Released Early November 2024

Ex Libris and OverDrive have partnered to allow OverDrive ebooks and audiobooks titles to be included in the Alma Community Zone.

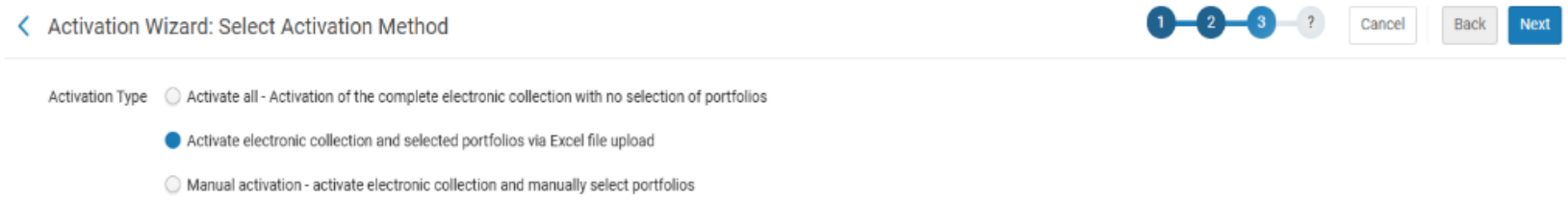
A new *OverDrive Ebooks and Audiobooks* collection (ID: 61499649300000041) was just released on November 3rd, 2024.

**Customers who wish to activate the OverDrive titles from this collection have 2 options:**

**Option 1:**

1. Activate the ***OverDrive Ebooks and Audiobooks*** collection (ID: 61499649300000041) from the Community Zone

2. Select the "Activate electronic collection and selected portfolios via Excel file upload" option

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# Collections Updated Daily

### Collections

**87%** of the collections updated daily

### Portfolios

**81%** of the portfolios updated daily

### Activations

**185,000** activations worldwide

### What does it mean

- Less cases
- More up to date
- Reflecting holdings
- Relying more on CZ

## Initiating the Change and Setting the Bar

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# Daily Updates Impact on Submitted Cases

| Collection | Reduction in Cases | # Activations | # Portfolios |
|---|---|---|---|
| EBSCOhost Ebooks | **91.24%** | 1153 | 3,247,118 |
| Ebook Central Perpetual, DDA and Subscription Titles | **55.62%** | 1245 | 2,808,795 |
| Taylor & Francis eBooks Complete | **77.76%** | 768 | 190,981 |
| Bloomsbury Collections All Titles | **94.65%** | 310 | 24,328 |
| de Gruyter eBooks Complete | **73.32%** | 504 | 182,004 |
| VLeBooks | **94.98%** | 232 | 2,729,876 |
| EBSCOhost Academic Search Premier | **86.29%** | 278 | 21,678 |
| Elsevier ScienceDirect Journals Complete | **27.66%** | 772 | 5,386 |
| JSTOR Books | **83.33%** | 454 | 155,554 |
| Cambridge Core All Books | **79.35%** | 504 | 54,108 |
| Walter De Gruyter: Open Access Journals | **81.70%** | 529 | 646 |
| Elsevier ClinicalKey Books | **90.65%** | 162 | 1,038 |
| Cambridge University Press Journals Complete | **68.81%** | 818 | 5,999 |
| EBSCOhost Business Source Premier | **93.33%** | 292 | 48,023 |
| EBSCOhost Academic eBook Collection (North America) | **69.31%** | 260 | 253,640 |

**Total of 25% reduction in cases for collections in Daily Updates**

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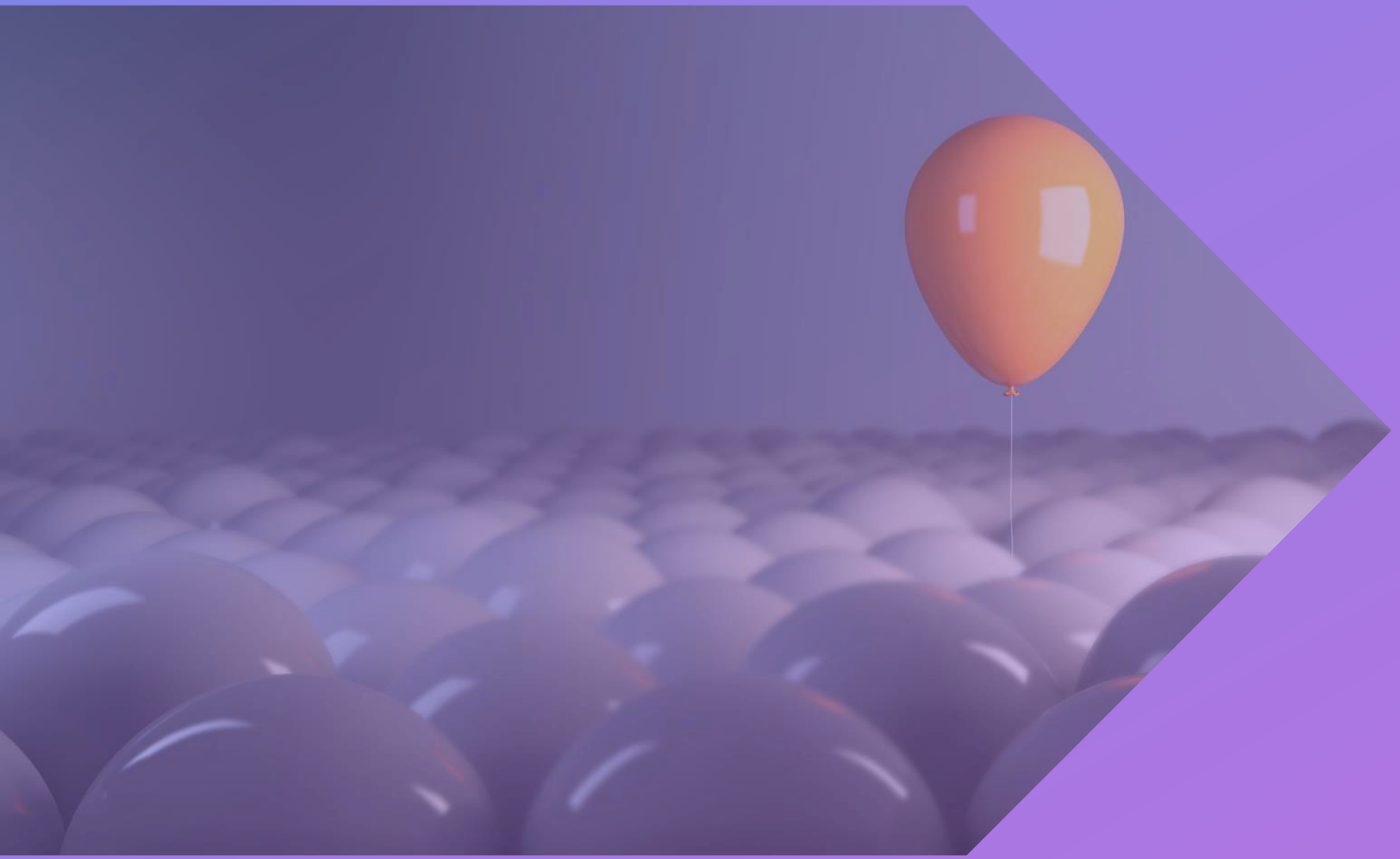
# And Now – Noam Fass, Director of Provider Relations



## Provider Relations Updates

# Swift Availability

Accelerate New Content

12 Providers live with Manifest

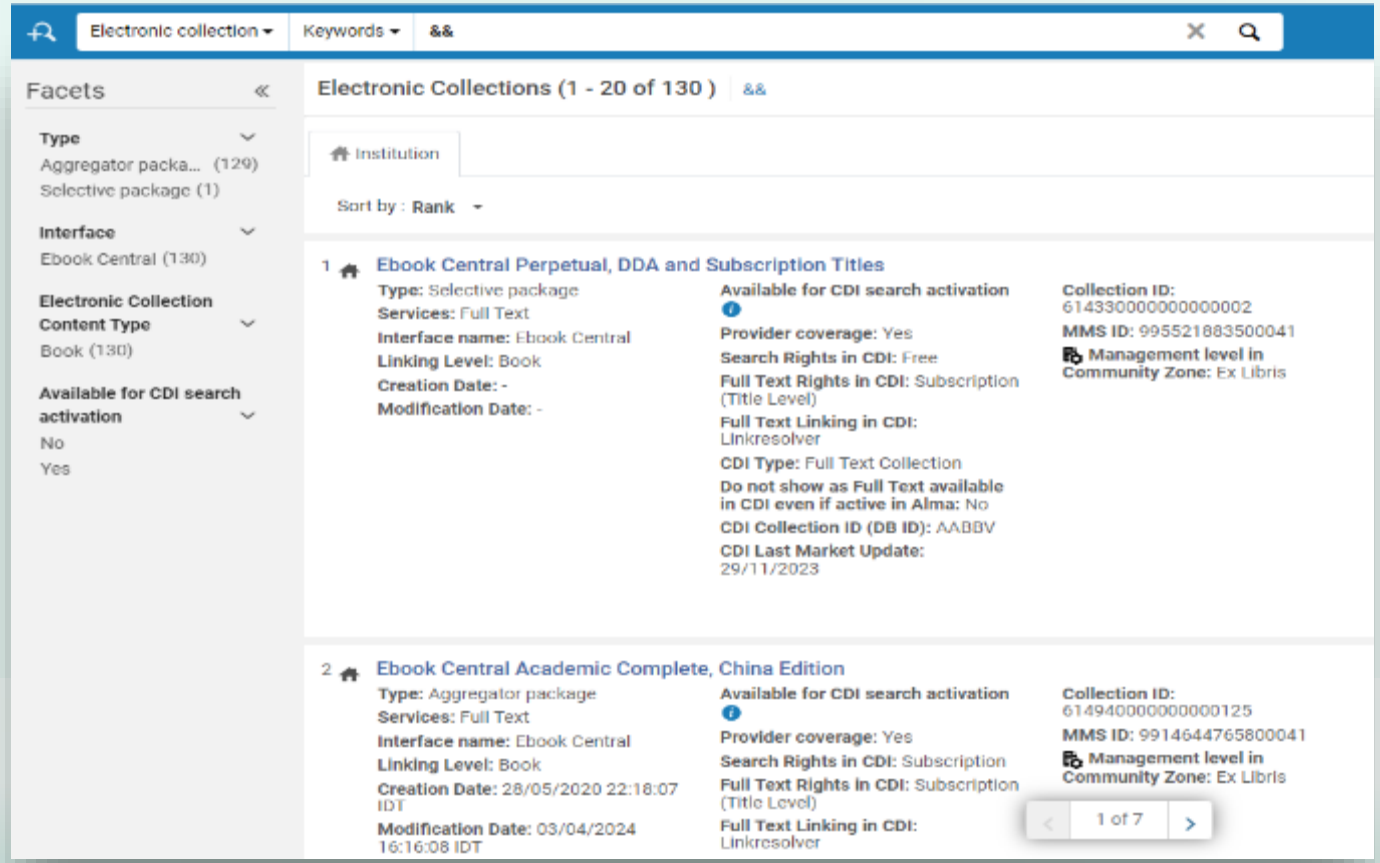
~320 new collections since May

Available in all KBs within ~3 weeks

## Reducing time from months to weeks

AM deGruyter GALE A Cengage Company ProQuest BLOOMSBURY LONDON • OXFORD • NEW YORK • NEW DELHI • SYDNEY Taylor & Francis Group an informa business SAGE Publishing

# Provider Platform for Independent Analysis




HEINONLINE
ProQuest
AM
VLeBooks
OXFORD UNIVERSITY PRESS
BLOOMSBURY
Sage
JSTOR
Jisc
siam
McGraw Hill
Yale
GALE
IOP Publishing
ELSEVIER
Taylor & Francis
Springer
deGruyter

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# Providers Tell Us

GALE

***We believe that this development will be a game changer**… This will contribute positively to address current metadata issues*

OXFORD UNIVERSITY PRESS

***I can screenshot collections to share with customers** when they are struggling to activate OUP content…*

AM

*…handling customer queries **more efficient** and **reduced the number of steps** it takes to get to a resolution*

## Faster Resolution with Less Effort

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# Looking forward to 2025

## SPEED

- Introducing new collections **automation**
- Adding more collections to **daily updates**

## QUALITY

- **AI Enrichment**
  - MARC fields
  - Providers
  - Automation
  - Quality

## CUSTOMER EXPERIENCE

- Adding **metadata** elements
- Alerts on **deletions**
- **Known Issues** platform
- **Reduce overrides** of customer contributions

And More to Come

# Upcoming Events

## 2025 Alma Roadmap Webinar: The AI Metadata Assistant in the Metadata Editor

Tuesday, January 7

10 am (New York) | 3 pm (London)

Wednesday, January 8

2 pm (Singapore) | 5 pm (Sydney)

## 2025 Alma Roadmap Webinar: Primo VE Mixpanel User Engagement Analytics

Wednesday, January 15

10 am (New York) | 3 pm (London)

Wednesday, January 15

2 pm (Singapore) | 5 pm (Sydney)

**Register via QR code below or the URL in the chat**

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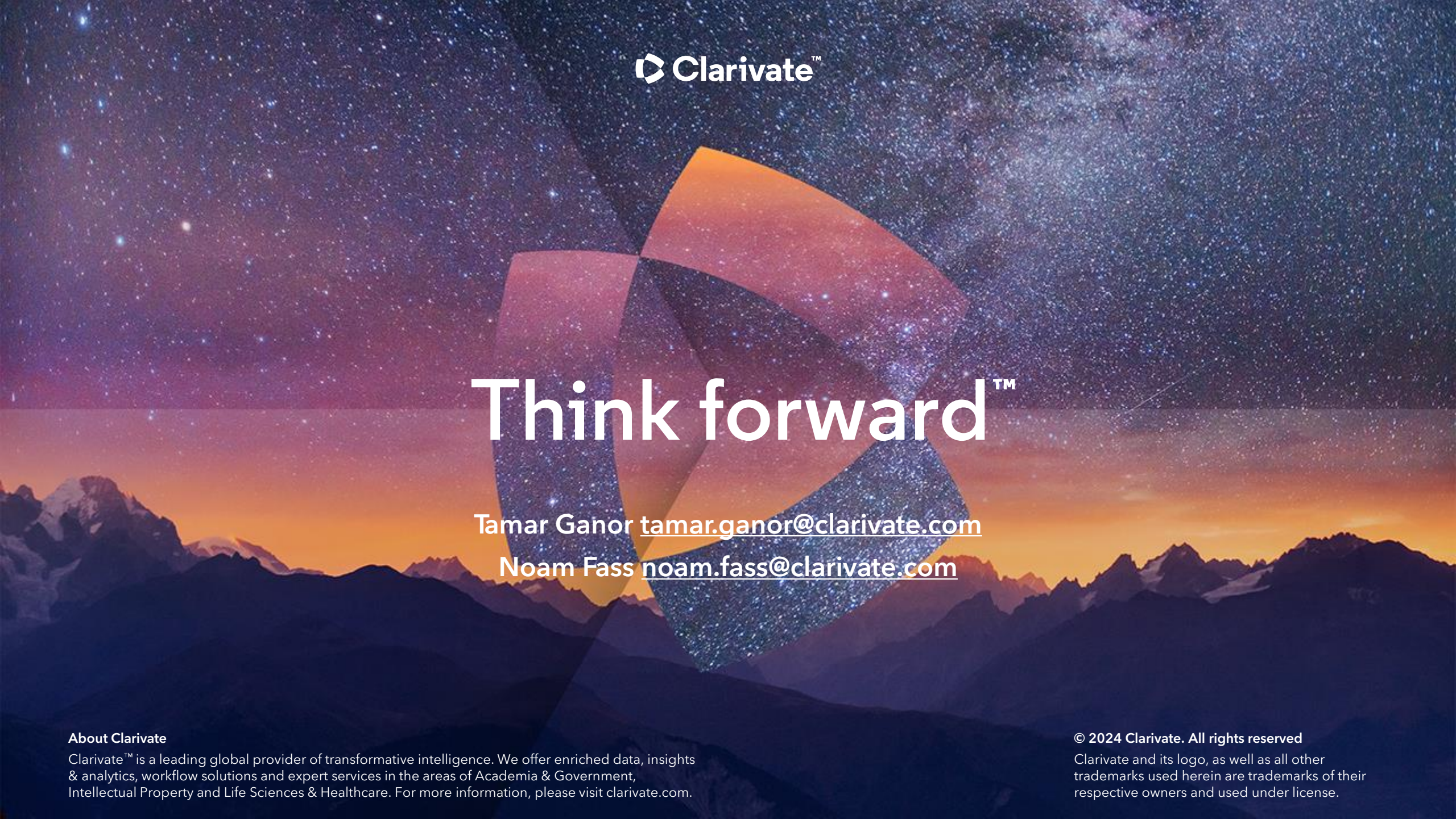


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